

## IN THE CLAIMS

The status of claims in the case is as follows:

1-9. [Canceled]

10. [Currently amended] A system for using an on-line data gathering tool for evaluating a potential client system and for adapting a general procurement and accounts payable application to the requirements of each of many potential clients operable by third party providers and for monitoring and assuring the quality of services provided by said service providers, comprising:

a server;

a storage device connected to said server;

a plurality of terminals;

a communication link interconnecting said server and said terminals;

14           said server (1) maintaining on said storage device, for  
15           each of a plurality of customers, a database of  
16           templates describing procedures for assessing,  
17           preparing, developing, deploying and supporting each of  
18           said applications, and (2) serving said templates to  
19           members of enterprise teams and said third party  
20           provider teams operating said terminals; and

21           said server responsive to member input to said  
22           templates at said terminals for coordinating, recording  
23           and tracking team activities with respect to said  
24           application during assessment, preparation,  
25           development, deployment and support stages adapting a  
26           general procurement and accounts payable application to  
27           the requirements of a selected one of said potential  
28           ~~client~~ clients.

1       11. [Original] The system of claim 10, said terminals  
2       being web-enabled terminals and said server further serving  
3       to said terminals a panel for task creation by said  
4       enterprise team and task use by said enterprise and provider  
5       teams.

12-17.       [Canceled]

1 18. [Withdrawn] A process using an on-line data gathering  
2 tool for evaluating a customer's general procurement and  
3 accounts payable system, comprising the steps of:

4 gathering data describing requirements of said customer  
5 for procurement and data describing currently used  
6 tools and processes for satisfying said requirements;  
7 and

8 gathering data from said customer which describes a  
9 cost for future years of continuing with said currently  
10 used tools and processes;

11 designing and deploying a new system including  
12 alternative tools and processes satisfying said  
13 requirements; and thereafter

14 auditing the operation of said new system using said  
15 on-line data gathering tool to provide performance data  
16 to said customer.

19. [Canceled]

1     20. [Currently amended] A system for using an on-line data  
2     gathering tool for adapting a general procurement and  
3     accounts payable application to the requirements of each of  
4     many potential customers operable by third party service  
5     provider team members and for enterprise team members to  
6     monitor and assure the quality of services provided by said  
7     third party service providers to each said potential  
8     customer and for providing a repeatable process for  
9     training, managing, certifying and educating a service  
10    provider to operate a general procurement and accounts  
11    payable application on behalf of a customer of an  
12    enterprise, comprising:

13           a first server;

14           a storage device connected to said server;

15           a plurality of team terminals for interfacing to said  
16           members of said enterprise team and to members of said  
17           third party service providers;

18  
19           a second server interfacing through a firewall to an  
20           operational accounting system;

21 a communication link interconnecting said first and  
22 second servers and said terminals;  
  
23 said second server ~~being operable~~ for serving  
24 operational accounting data to said team terminals; and  
  
25 said first server ~~being operable~~ for (1) maintaining a  
26 database on said storage device of templates describing  
27 procedures for executing said application, and (2)  
28 serving said templates to team members operating said  
29 terminals; said team members, responsive to said  
30 templates, coordinating, recording and tracking  
31 enterprise team activities with respect to said service  
32 provider.

21-22. [Canceled]

1 23. [Withdrawn] A computer program product or computer  
2 program element for using an on-line data gathering tool for  
3 providing ongoing support for a general procurement and  
4 accounts payable application according to the steps of:

5 maintaining a database of templates for describing  
6 procedures and collecting information for supporting an

operational general procurement and accounts payable system; and

operating a plurality of web-enabled user terminals to access via a server said database for receiving instructions and gathering said information to coordinate user education, survey and quality auditing tasks by a plurality of enterprise teams implementing said ongoing support for said operational general procurement and accounts payable application;

displaying at said team terminals in a playbook summary view a create a summary task selection button, a create a detailed task button, a folders and views section, a task title display and selection area;

responsive to member selection of a tasks selection button presenting in said selection area a listing of support stage tasks organized by categories, said categories including information technology, project management, and transition management;

responsive to member selection of said information technology category, presenting in said selection area

27 a first listing of support stage tasks, said member,  
28 responsive to said first listing, refining and  
29 executing production support for system management;  
  
30 responsive to member selection of said project  
31 management category, presenting in said selection area  
32 a second listing of support stage tasks; said member,  
33 responsive to said second listing, executing post-  
34 implementation quality assurance review and project  
35 support review;  
  
36 responsive to member selection of said transition  
37 management category, presenting in said selection area  
38 a third listing of support stage tasks; said member,  
39 responsive to said third listing, providing  
40 communication support, validating transition management  
41 support, and performing post implementation survey  
42 support; and  
  
43 responsive to user selection of a task, presenting at  
44 said team terminal a task template including data  
45 fields; said user providing input to said data fields  
46 of indicia selectively descriptive of said support  
47 stage tasks.

48 24-26. [Canceled]

49 27. [Withdrawn] A program storage device readable by a  
50 machine, tangibly embodying a program of instructions  
51 executable by a machine to perform a method for using an on-  
52 line data gathering tool for evaluating a customer's general  
53 procurement and accounts payable system, said method  
54 comprising:

55 gathering data describing requirements of said customer  
56 for procurement and data describing currently used  
57 tools and processes for satisfying said requirements;  
58 and

59 gathering data from said customer which describes a  
60 cost for future years of continuing with said currently  
61 used tools and processes;

62 designing and deploying a new system including  
63 alternative tools and processes satisfying said  
64 requirements; and thereafter

65 auditing the operation of said new system using said



66 on-line data gathering tool to provide performance data  
67 to said customer.

1 28. [Withdrawn] A system using an on-line data gathering  
2 tool for evaluating a customer's general procurement and  
3 accounts payable system, said method comprising:

4 means for gathering data describing requirements of  
5 said customer for procurement and data describing  
6 currently used tools and processes for satisfying said  
7 requirements; and

8 means for gathering data from said customer which  
9 describes a cost for future years of continuing with  
10 said currently used tools and processes;

11 means for designing and deploying a new system  
12 including alternative tools and processes satisfying  
13 said requirements; and thereafter

14 means for auditing the operation of said new system  
15 using said on-line data gathering tool to provide  
16 performance data to said customer.

1       29. [Withdrawn] A program storage device readable by a  
2       machine, tangibly embodying a program of instructions  
3       executable by a machine to perform a method using an on-line  
4       data gathering tool for evaluating and on-going supporting a  
5       customer's general procurement and accounts payable system,  
6       said method comprising:

7               maintaining a playbook database, said playbook database  
8               comprising a plurality of templates of information  
9               relating to said evaluating a general procurement and  
10              accounts payable system, said plurality of templates  
11              being particularized for said client;

12             displaying a playbook summary view, said playbook  
13             summary view comprising a folders and views section, a  
14             task title display and selection area, a summary task  
15             creation button, and a detailed task creation button,

16               said folders and views section including category  
17               buttons relating to categories of tasks associated  
18               with said evaluating and on-going supporting said  
19               general procurement and accounts payable system  
20               for said client, said tasks including

21 gathering data describing requirements of  
22 said customer for procurement and data  
23 describing currently used tools and processes  
24 for satisfying said requirements; and

25 gathering data from said customer which  
26 describes a cost for future years of  
27 continuing with said currently used tools and  
28 processes;

29 designing and deploying a new system  
30 including alternative tools and processes  
31 satisfying said requirements; and thereafter

32 auditing the operation of said new system  
33 using said on-line data gathering tool to  
34 provide performance data to said customer;

35 said task title display and selection area adapted  
36 to include buttons for selecting tasks pertinent  
37 to said categories of tasks,

38 said buttons for selecting tasks identifying said  
39 tasks which may be so selected,

40           said buttons for selecting tasks adapted to be  
41           displayed in said task title display and selection  
42           area in response to a selection of a button of the  
43           category buttons;

44           displaying a summary task template of said plurality of  
45           templates for a selected first task of tasks identified  
46           in said task title display and selection area, said  
47           summary task template being displayed in response to a  
48           selection of said summary task creation button, said  
49           summary task template including summary parameters of  
50           said selected first task; and

51           displaying a detailed task template of said plurality  
52           of templates for a selected second task of tasks  
53           identified in said task title display and selection  
54           area, said detailed task template being displayed in  
55           response to a selection of said detailed task creation  
56           button, said detailed task template including detailed  
57           parameters of said selected second task.

1       30. [Withdrawn] A method using an on-line data gathering  
2       tool for evaluating and on-going supporting a customer's  
3       general procurement and accounts payable system, said method

4 comprising:

5 maintaining a playbook database, said playbook database  
6 comprising a plurality of templates of information  
7 relating to said evaluating a general procurement and  
8 accounts payable system, said plurality of templates  
9 being particularized for said client;

10 displaying a playbook summary view, said playbook  
11 summary view comprising a folders and views section, a  
12 task title display and selection area, a summary task  
13 creation button, and a detailed task creation button,

14 said folders and views section including category  
15 buttons relating to categories of tasks associated  
16 with said evaluating and on-going supporting said  
17 general procurement and accounts payable system  
18 for said client, said tasks including

19 gathering data describing requirements of  
20 said customer for procurement and data  
21 describing currently used tools and processes  
22 for satisfying said requirements; and

23 gathering data from said customer which  
24 describes a cost for future years of  
25 continuing with said currently used tools and  
26 processes;

27 designing and deploying a new system  
28 including alternative tools and processes  
29 satisfying said requirements; and thereafter

30 auditing the operation of said new system  
31 using said on-line data gathering tool to  
32 provide performance data to said customer;

33 said task title display and selection area adapted  
34 to include buttons for selecting tasks pertinent  
35 to said categories of tasks,

36 said buttons for selecting tasks identifying said  
37 tasks which may be so selected,

38 said buttons for selecting tasks adapted to be  
39 displayed in said task title display and selection  
40 area in response to a selection of a button of the  
41 category buttons;

42 displaying a summary task template of said plurality of  
43 templates for a selected first task of tasks identified  
44 in said task title display and selection area, said  
45 summary task template being displayed in response to a  
46 selection of said summary task creation button, said  
47 summary task template including summary parameters of  
48 said selected first task; and

49 displaying a detailed task template of said plurality  
50 of templates for a selected second task of tasks  
51 identified in said task title display and selection  
52 area, said detailed task template being displayed in  
53 response to a selection of said detailed task creation  
54 button, said detailed task template including detailed  
55 parameters of said selected second task.

1 31. [New] A process using an on-line data gathering  
2 tool for use by first team members for evaluating a  
3 customer's general procurement and accounts payable system  
4 and for adapting a general procurement and accounts payable  
5 application to the requirements of each of many potential  
6 clients operable by third party service providers and for  
7 second team members to monitor and assure the quality of  
8 services provided by said third party service providers,

9 comprising the steps of:

10 said first team members gathering data describing  
11 requirements of said customer for procurement and data  
12 describing currently used tools and processes for  
13 satisfying said requirements;

14 said first team members gathering data from said  
15 customer which describes a cost for future years of  
16 continuing with said currently used tools and  
17 processes;

18 said first team members designing and deploying a new  
19 system including alternative tools and processes  
20 satisfying said requirements; and thereafter

21 auditing the operation of said new system using said  
22 on-line data gathering tool to provide performance data  
23 to said customer and to said second team members for  
24 monitoring the quality of said services.

1 32. [New] A program storage device readable by a  
2 machine, tangibly embodying a program of instructions  
3 executable by a machine to perform a method for using an on-



line data gathering tool for use by team members of a service provider to evaluate a customer's general procurement and accounts payable system and for adapt a general procurement and accounts payable application to the requirements of each of many potential clients and for use by team members of an enterprise for monitoring and assuring the quality of services provided by said third party service providers, said method comprising:

said third party service provider gathering data describing requirements of said customer for procurement and data describing currently used tools and processes for satisfying said requirements; and

said third party service provider gathering data from said customer which describes a cost for future years of continuing with said currently used tools and processes;

said third party service provider designing and deploying a new system including alternative tools and processes satisfying said requirements; and thereafter

auditing the operation of said new system using said

24 on-line data gathering tool to provide performance data  
25 to said customer and to said team members of said  
26 enterprise for monitoring the quality of services  
27 provided by said third party service provider.

1 33. [New] A program storage device readable by a  
2 machine, tangibly embodying a program of instructions  
3 executable by a machine to perform a method using an on-line  
4 data gathering tool by third party service providers for  
5 evaluating and on-going supporting a customer's general  
6 procurement and accounts payable system and for adapting a  
7 general procurement and accounts payable application to the  
8 requirements of each of many potential clients operable and  
9 for an enterprise to monitor the quality of services  
10 provided by said third party service providers, said method  
11 comprising:

12 said enterprise maintaining a playbook database, said  
13 playbook database comprising a plurality of templates  
14 of information relating to said evaluating a general  
15 procurement and accounts payable system, said plurality  
16 of templates being particularized for said client by  
17 said third party service provider;

18 displaying to said third party service provider a  
19 playbook summary view, said playbook summary view  
20 comprising a folders and views section, a task title  
21 display and selection area, a summary task creation  
22 button, and a detailed task creation button,

23 said folders and views section including category  
24 buttons relating to categories of tasks associated  
25 with said evaluating and on-going supporting said  
26 general procurement and accounts payable system  
27 for said client, said tasks including

28 gathering data describing requirements of  
29 said customer for procurement and data  
30 describing currently used tools and processes  
31 for satisfying said requirements;

32 gathering data from said customer which  
33 describes a cost for future years of  
34 continuing with said currently used tools and  
35 processes;

36 designing and deploying a new system  
37 including alternative tools and processes

38                   satisfying said requirements; and thereafter

39                   auditing the operation of said new system

40                   using said on-line data gathering tool to

41                   provide performance data to said customer and

42                   to said enterprise;

43                   said task title display and selection area adapted

44                   to include buttons for selecting tasks pertinent

45                   to said categories of tasks,

46                   said buttons for selecting tasks identifying said

47                   tasks which may be so selected,

48                   said buttons for selecting tasks adapted to be

49                   displayed in said task title display and selection

50                   area in response to a selection of a button of the

51                   category buttons;

52                   displaying a summary task template of said plurality of

53                   templates for a selected first task of tasks identified

54                   in said task title display and selection area, said

55                   summary task template being displayed in response to a

56                   selection of said summary task creation button, said

57 summary task template including summary parameters of  
58 said selected first task; and

59 displaying a detailed task template of said plurality  
60 of templates for a selected second task of tasks  
61 identified in said task title display and selection  
62 area, said detailed task template being displayed in  
63 response to a selection of said detailed task creation  
64 button, said detailed task template including detailed  
65 parameters of said selected second task.

1 34. [New] A method using an on-line data gathering tool  
2 for evaluating and on-going supporting a customer's general  
3 procurement and accounts payable system and for adapting a  
4 general procurement and accounts payable application to the  
5 requirements of each of many potential clients operable by  
6 third party service providers and for monitoring and  
7 assuring the quality of services provided by said third  
8 party service providers on behalf of an enterprise, said  
9 method comprising:

10 maintaining a playbook database, said playbook database  
11 comprising a plurality of templates of information  
12 relating to said evaluating a general procurement and

13 accounts payable system, said plurality of templates  
14 being particularized for said client by said service  
15 provider;

16 displaying a playbook summary view, said playbook  
17 summary view comprising a folders and views section, a  
18 task title display and selection area, a summary task  
19 creation button, and a detailed task creation button,

20 said folders and views section including category  
21 buttons relating to categories of tasks associated  
22 with said evaluating and on-going supporting said  
23 general procurement and accounts payable system  
24 for said client, said tasks including

25 gathering data describing requirements of  
26 said customer for procurement and data  
27 describing currently used tools and processes  
28 for satisfying said requirements; and

29 gathering data from said customer which  
30 describes a cost for future years of  
31 continuing with said currently used tools and  
32 processes;

33 designing and deploying a new system  
34 including alternative tools and processes  
35 satisfying said requirements; and thereafter  
  
36 auditing the operation of said new system  
37 using said on-line data gathering tool to  
38 provide performance data to said customer and  
39 to said enterprise;  
  
40 said task title display and selection area adapted  
41 to include buttons for selecting tasks pertinent  
42 to said categories of tasks,  
  
43 said buttons for selecting tasks identifying said  
44 tasks which may be so selected,  
  
45 said buttons for selecting tasks adapted to be  
46 displayed in said task title display and selection  
47 area in response to a selection of a button of the  
48 category buttons;  
  
49 displaying a summary task template of said plurality of  
50 templates for a selected first task of tasks identified  
51 in said task title display and selection area, said

52 summary task template being displayed in response to a  
53 selection of said summary task creation button, said  
54 summary task template including summary parameters of  
55 said selected first task; and

56 displaying a detailed task template of said plurality  
57 of templates for a selected second task of tasks  
58 identified in said task title display and selection  
59 area, said detailed task template being displayed in  
60 response to a selection of said detailed task creation  
61 button, said detailed task template including detailed  
62 parameters of said selected second task.

1 35. [New] A system using an on-line data gathering tool  
2 for evaluating a customer's general procurement and accounts  
3 payable system and for adapting a general procurement and  
4 accounts payable application to the requirements of each of  
5 many potential customers operable by third party service  
6 providers and for monitoring and assuring the quality of  
7 services provided by said third party service providers on  
8 behalf of an enterprise, said method comprising:

9 means for use by said service provider in gathering  
10 data describing requirements of said customer for



11 procurement and data describing currently used tools  
12 and processes for satisfying said requirements; and

13 means for use by said service provider in gathering  
14 data from said customer which describes a cost for  
15 future years of continuing with said currently used  
16 tools and processes;

17 means for use by said service provider in designing and  
18 deploying a new system including alternative tools and  
19 processes satisfying said requirements; and thereafter

20 means for auditing the operation of said new system  
21 using said on-line data gathering tool for providing  
22 performance data to said customer and to said  
23 enterprise.

## SUMMARY AND CONCLUSION

Claims 10, 11, 20, and new claims 31-35 are in the case, claims 18, 20, 23, and 27-30 having been withdrawn without prejudice in response to a requirement for restriction.

Applicant urge that the above amendment be entered and the case passed to issue with claims 10, 11, 20, and 31-35.

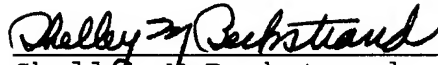
The Application is believed to be in condition for allowance and such action by the Examiner is urged. Should differences remain, however, which do not place one/more of the remaining claims in condition for allowance, the Examiner is requested to phone the undersigned at the number provided below for the purpose of providing constructive assistance and suggestions in accordance with M.P.E.P. Sections 707.02(j) and 707.03 in order that allowable claims can be presented, thereby placing the Application in condition for allowance without further proceedings being

necessary.

Sincerely,

R. F. BARNARD, ET AL.

By

  
Shelley M Beckstrand  
Reg. No. 24,886

Date: 17 Mar 2004

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